

GARDEN WASTE SERVICE REBATE AGREED

The cost of next year's garden waste collection service will be reduced by nearly £10 for current subscribers.

Folkestone & Hythe District Council agreed to a suspension of rounds between July and September as a result of the national shortage of HGV drivers and COVID-19 isolation requirements.

With the service now back up and running the 2022/23 subscription will be discounted by £9.70 for all existing customers because of the temporary break.

The cost reflects the five missed collection cycles over a 10 week period. A number of different rebate options were considered before being presented before cabinet members last night (20 October).

Cllr Stuart Peall – F&HDC Cabinet Member for Enforcement, Regulatory Services, Waste & Building Control – said: "It's been important that we find a solution that is both fair for our 15,000 garden waste subscribers and ensures administrative costs are not disproportionate.

"Historically the service has received very high levels of annual renewal so we feel this is the most convenient way to offer a rebate to all customers inconvenienced by the suspension."

The council continues to review performance on a daily basis and work with Veolia to address any early warning signs of any future potential disruption in order that services continue to operate.